



AIR SOURCE HEAT PUMPS (ASHP) FAQ'S

WHAT IS AN AIR SOURCE HEAT PUMP?

An Air Source Heat Pump uses heat from the outside air to provide heating and hot water.

IS IT REPLACING MY BOILER?

In many cases, yes. Your existing heating system may be replaced or upgraded.

WILL MY HOME STILL BE WARM IN WINTER?

Yes, the system is designed specifically for your property's heating requirements.

DOES A HEAT PUMP WORK IN COLD WEATHER?

Yes, heat pumps continue to operate efficiently even during winter temperatures.

IS THE OUTDOOR UNIT NOISY?

No, it produces a low level of sound comparable to many household appliances.

WILL I NEED NEW RADIATORS?

Some properties require radiator upgrades to maximise efficiency.

HOW SHOULD I USE MY HEAT PUMP?

Heat pumps work best when maintaining a steady temperature rather than being turned on and off.

WILL I RECEIVE TRAINING?

Yes, we will explain how the system works and provide user guidance.

WILL IT REDUCE MY CARBON FOOTPRINT?

Yes, heat pumps are a low-carbon heating technology.

WHAT SUPPORT IS AVAILABLE AFTER INSTALLATION?

Our team will provide ongoing support and assistance if required.



Use your phone camera to scan the QR code to visit our website.

If you would like more information please visit www.BroadOakGroup.com