



VENTILATION SYSTEMS FAQ'S

WHY IS VENTILATION BEING INSTALLED?

Ventilation helps maintain healthy indoor air quality and control moisture.

WHAT TYPE OF VENTILATION SYSTEM WILL I RECEIVE?

This depends on the design for your property and include dMEV extractor fans.

SHOULD I LEAVE THE SYSTEM SWITCHED ON?

Yes, ventilation systems are designed to operate when moisture is detected.

WILL IT HELP WITH CONDENSATION?

Yes, it helps remove excess moisture from the home.

WILL IT PREVENT MOULD?

Proper ventilation can help reduce the conditions that allow mould to develop.

IS THE SYSTEM NOISY?

Modern systems are designed to operate quietly.

DOES VENTILATION MAKE MY HOME COLDER?

No, the system is designed to improve airflow while maintaining comfort.

DO I NEED TO CLEAN OR MAINTAIN IT?

Some systems may require occasional filter cleaning or replacement.

WILL IT INCREASE MY ELECTRICITY BILL?

Ventilation systems use a small amount of electricity and are designed to operate efficiently.

WHAT SHOULD I DO IF I THINK THE SYSTEM IS NOT WORKING CORRECTLY?

Contact the Customer Care Team and we will arrange support if required.



Use your phone camera to scan the QR code to visit our website.

If you would like more information please visit www.BroadOakGroup.com