



KEEPING YOUR HOME FRESH, HEALTHY, AND FREE FROM DAMP

How it Works

Ventilation systems help air move through your home safely and efficiently. Trickle vents in windows allow a small amount of fresh air into your home all the time, undercuts in doors allow air to flow freely through rooms, and DMEV (Demand-Controlled Mechanical Extract Ventilation) fans remove moisture from kitchens and bathrooms automatically. Together, they help stop damp, mould, and stale air building up.



Why it's good for you

Keeps air fresh and healthy

Removes moisture, cooking smells, and stale air.

Reduces damp and mould

Helps prevent condensation on windows and walls, which can reduce the risk of damp and mould, supporting a healthier indoor environment and helping to protect residents' respiratory wellbeing.

Safe and automatic

Fans adjust themselves to remove extra moisture when needed.

Quiet and unobtrusive

Trickle vents and undercuts work silently in the background.

Supports energy efficiency

Fresh air circulation helps heating work effectively and keeps your home more comfortable.






**If you have any questions or
need to report an issue:**

Call us on:
01782550371





or email us at:
hello@broadoakgroup.com



WHAT YOU'LL NOTICE DAY TO DAY

-  Less condensation on windows and walls
-  Better indoor air quality
-  Works automatically with minimal effort
-  Reduced damp and mould risk
-  A more comfortable home all year round

TOP TIPS FOR LOOKING AFTER YOUR VENTILATION

-  **Don't block vents**
Keep trickle vents clear and don't cover undercuts in doors.
-  **Dry clothes responsibly**
Where possible, avoid drying clothes on radiators and use extractor fans or open windows when drying laundry indoors.
-  **Keep vents clean**
Wipe or dust off trickle vents occasionally and check DMEV filters if accessible.
-  **Report problems early**
If fans stop working or damp appears, residents should contact their housing association immediately, while homeowners should check their warranty and arrange any necessary repairs.



Use your phone camera to scan the QR code to visit our website.

If you would like more information please visit www.BroadOakGroup.com